



QuoPOS *Hotels*

The POS software for hotels and hotel chains that transforms minor sales into great opportunities to increase guests and visitors satisfaction

Hotels and hotel chains perform multiple minor sales and commercial services for their guests and visitors, which complement their core business: accommodation. Activity taking place in the hotel restaurants, cafés and souvenir shops is a good example.

Friendliness, quality, agility and security when serving customers are key factors that make guests and visitors feel at home and be back in the future. In other words, the above mentioned concepts transform these minor sales into great opportunities to increase customer satisfaction.

If hotels and hotel chains want to achieve this goal, they need to be underpinned by a Point of Sale (POS) software fully adapted to their specific features which helps them to boost their sales turnover while providing a secure and agile service to customers.

Hospitality and Technology have no secrets for Quonext Tourism. Because of this, we are proud to provide hotels and hotel chains **QuoPOS Hotels**, a comprehensive and industry-specific Point of Sale (POS) solution for these businesses.

100% built on Microsoft technology, this advanced POS software is an essential tool for their usual sales processes management, with outstanding features such as:

- Full integration with the PMS software used to manage your hotel business, that includes information from sales via QuoPOS
- 100% adaptation to mobile devices, which helps to increase turnover
- Perfect adaptation to each hotel specific features, and synchronization with centralized management of hotel chains
- Complete resources for agile and safe guest and customer services



Taking into account capabilities such as flexibility to be adapted to any kind of establishment (bars, restaurants, etc.), security in transactions and connection to multiple peripherals, **QuoPOS Hotels** can be considered one of the most advanced and complete POS solutions in the market.

Features of QuoPOS Hotels

Online or offline Sales

POS terminals connect to the server via TCP / IP protocol (both LAN and WAN), submitting all configuration changes (new items, prices, ATMs, etc.) from central database to all points of sale, and all transactions from POS to central database.

This POS software for hotels and hotel chains works offline during connection failures, locally saving all transactions until communication is restored. Then, all cash-desk operations are automatically transmitted to central database with no user intervention.

Adaptability

QuoPOS Hotels can be adapted to meet the needs of the hotel establishments (bars, restaurants, cafés, clubs, spas, etc.), being able to include maps of tables, customised buttons set-up, PDA for orders, kitchen screens, etc..

Integration with PMS

This POS software for hotels and hotel chains allows, from your hotel or hotels chain PMS Back-office, a centralized definition of basic parameters such as:

- Establishments
- Cashiers
- Articles
- Prices
- Etc.

From the POS Front End, it is possible to perform in a simple and agile way processes such as:

- Room services charges
- Customer credit queries
- Contracted accommodation type queries

Which are the key features provided by QuoPOS Hotels?



Tables management

- Diners management
- Lock Management per multiple terminals at the same POS
- Day open and close
- Shift change
- Transfers between tables
- Cash status
- Payment of tickets
- Collection type change in issued tickets
- Tickets reprint
- Tables unlock



Tickets management

- Tickets layout
- Article features (mandatory /optional)
- Favourite group

- Manual priceless articles
- Discounts per ticket or per article
- Predefined discounts
- Multiple tickets management (ticket splitting)



Gestión de cobros

Collections management

- Collections layout
- Several collection types in the same tickets
- Collections: cash, normal, room credit, invitation, event credit and credit account



Comandas y periféricos

Orders & Peripherals

- Print of:
 - Orders
 - Previous tickets
 - Orders according to charge types
- Peripherals management:
 - Cash drawer
 - Bar code reader
 - Card reader
 - Display

How do Hotel businesses benefit from QuoPOS Hotels?

QuoPOS Hotels, the hotel and hotel chains POS solution built on Microsoft's technology, helps your hospitality business to benefit from advantages such as:

- Improvement of your hotel services for guests and visitors
- Optimisation of your hotel's POS performance, setting up primary and secondary terminals
- Agile and secure payments in any of your hotel establishments
- Increased sales volume, taking profit from the multiple opportunities provided by the use of mobile devices (tablets and smartphones)
- Connectivity offline / online with PMS software
- Automatic room and occupants charges
- Cash control and inclusion in your hotel PMS software cash-desk closing process

Quonext

Quonext is the management software company which provides business solutions and services at the latest technology. Our goal is to help in an agile, powerful and simple manner to business organizations achieve greater profitability and competitiveness with fast, effective and at the lowest cost implementations.

We count on the most qualified professionals for each business sector (including 2 of the 4 Microsoft Most Valuable Professional de España). Moreover, Quonext takes 98% of its projects in time and cost agreed with the customer (according to our SLA and internal audit) compared to the 40% of the market (Data source: Penteo).

EXPERIENCE

Over 20 years developing and deploying Software Management Systems for the Tourism Industry.

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